

OPEN MINUTES
Toronto Central Local Health Integration Network (TC LHIN)
Board of Director's Meeting

October 24, 2018
4:00 p.m. to 6:15 p.m.
Toronto Central LHIN
425 Bloor St. East, 2nd floor Main Boardroom

(Board Approved: November 28, 2018)

Directors Present

Christopher Hoffmann, Vice Chair (Meeting Chair)
Vivek Goel, Board Chair (Teleconference)
Myra Libenson
Yasmin Meralli
Karen Sadlier-Brown
Felix Wu
Pamela Griffith Jones
Natasha VandenHoven
Dunbar Russel

Resources:

Susan Fitzpatrick, Chief Executive Officer
Raj Krishnapillai, VP, Finance & IT and CFO
Tess Romain, VP, Home and Community Care
Stephanie Lockert, VP, Health System Strategy, Integration and Planning
Chris Sulway, VP, Quality, Performance and Accountability
Manson Locke, VP, Human Resources and Corporate Administration
Rhea Tubigan, Manager, Corporate Administration, Recorder

Regrets:

Carolyn Acker
Jason Madden

Regrets:

Matthew Morgan, VP, Clinical

Guests:

Chris Brillinger, City of Toronto

1-2 Welcome and Call to Order

The Board Vice Chair welcomed the guests and called the meeting to order at 4:00pm.

3- Approval of Agenda

The Board reviewed and accepted the agenda of the October 24, 2018 meeting as circulated.

Motion:

UPON MOTION duly made, and unanimously carried, the Toronto Central LHIN Board approves the agenda for October 24, 2018 meeting as circulated.

4- Declaration of Conflicts

The Board Vice Chair asked if there were any conflicts of interest, all Board members declared no conflicts.

5- Approval of Minutes

The Board reviewed and approved the minutes of the open session from the September 26, 2018 Board meeting.

Motion:

UPON MOTION duly made, and unanimously carried, the Toronto Central LHIN Board approves the draft minutes for the September 26, 2018 open session of the Board as circulated.

6- CEO Update

S. Fitzpatrick outlined the Ernst & Young (EY) Canada's line-by-line review of government spending, *Managing Transformation - A Modernization Action Plan for Ontario* and identified key updates for the Toronto Central LHIN:

- Minister Christine Elliott held a media conference with Dr. Rueben Devlin, on Improving Healthcare and Ending Hallway Medicine.
- The Ministry of Health and Long-Term Care (MOHLTC) posted a new organizational chart that showed a streamlined senior layer of ministry management.
- Ontario will keep funding supervised drug consumption sites, but their focus will change to help users receive treatment and rehabilitation.
- Susan Fitzpatrick participated in a Breakfast with the Chiefs panel to discuss the short film "Falling Through the Cracks: Greg's Story."
- The Toronto Central LHIN Fall Fair took place this week, displaying teams' impacts across the organization.
- The Accreditation Primer will take place next month; teams throughout the LHIN have been preparing for the accreditation since Q4 2017.

Discussion ensued on the impact of the MOHLTC new organization structure for the Toronto Central LHIN.

No further questions or concerns were raised.

7 – Board Operations Report

C. Sulway outlined that the Operations Board Report consists of indicators that enable the Board to understand the current state of Home and Community Care operations. There are 17 core indicators that represent a view across the operations and service delivery responsibilities of the LHIN. The 17 indicators include the 4 MLAA indicators related to Home and Community Care which is consistent with the Stocktake provincial reporting requirements.

C. Sulway highlighted the following performance results:

- Overall, the Toronto Central LHIN is meeting 11 out of 13 indicators that have set targets.
- MLAA Indicators: Based on the FY 2018/19 Q1 results, Toronto Central LHIN is meeting two of the three Home and Community Care MLAA indicators.
- Utilization and Cost: Toronto Central LHIN is seeing a decrease in client volumes and total cost since Q1 17/18.
- Quality: Toronto Central LHIN is seeing an increase in incidents of missed care. Missed Care is directly related to pressures in the PSW labour market and results in capacity limitations for Service Provider Organizations.

Discussion ensued on the case management process and wait times for clients receiving care in the home and community. Senior management suggested it would highlight case management for future Board Operations Reports.

No further questions or concerns were raised.

8 – Integration Action Plan

S. Lockert provided an overview of the 2018 Integration Action Plan, noting integration is the central lens to all Toronto Central LHIN strategies. The guiding principles for this plan are supportive of the recent government review. The Ernst & Young report recommends reducing and consolidating the number of transfer payment agreements. The recommendation will increase value for money, enhance client experience and improve outcomes by making it easier to manage system-wide performance.

S. Lockert highlighted the different levels of approach; system, organizational and delivery level. To optimize success, activities across all levels should include key supports and change management.

Discussion ensued on the progress the Toronto Central LHIN has made and the need to define the future state for the Integration Action Plan. Senior Management recommended to dedicate a portion of the Education Day in January to better define the Integration Action Plan.

No further questions or concerns were raised.

9 – City LHIN Partnership with Chris Brillinger (City of Toronto)

S. Lockert introduced C. Brillinger, Executive Director of Social Development, Finance and Administration at the City of Toronto. C. Brillinger provided an overview of the City-LHIN partnership framework, which is committed to sustained and coordinated planning that capitalizes on respective levers, resources and expertise to advance the City of Toronto population's health sustainably.

C. Brillinger outlined the foundation of a City-LHIN partnership and the need to frame partnerships on mutual and system accountability. Strategies that reduce trips to the emergency room are a good example of a shared issue that the City of Toronto and Toronto Central LHIN are both looking to address. Senior Management highlighted a specific example of how harm reduction sites are providing support to particular communities, a service that the sub-regions have developed in working with the City of Toronto.

The Board commended the presentation and discussion ensued on the City-LHIN partnership objectives, priorities alignment, and the work Toronto Central LHIN is supporting.

No further questions or concerns were raised.

Moving to a closed session

UPON MOTION duly made, and unanimously carried, the Toronto Central LHIN Board of Directors meeting is being moved into a closed session pursuant to s.9(5) of the Local Health Systems Integration Act, 2006 to:

- consider financial and other matters concerning personal or public interest and personnel matters

and that Board Members, Susan Fitzpatrick, Manson Locke, and Rhea Tubigan join the closed session.