

Minutes

Board of Directors Meeting Toronto Central Local Health Integration Network

Wednesday, April 27, 2016, 4:00 – 7:00 p.m.

Boardroom, Toronto Central LHIN
425 Bloor Street East, Suite 201, Toronto, Ontario

Directors Present Angela Ferrante (Chair) Maurice Hudon Yasmin Meralli Carol Perry Christopher Hoffmann John Fraser Felix Wu	Staff Present Susan Fitzpatrick, Chief Executive Officer Vania Sakelaris, Senior Director, Health System Integration, Design and Development Raj Krishnapillai, Senior Director, Finance, Corporate and Shared Services Bill Manson, Senior Director, Performance Management Kevin Robinson, IT Director, LHIN Shared Services Office Heidi Hay, Senior Director, LHINC Nello Del Rizzo, Senior Consultant, Performance Management Tess Romain, (A) Senior Director, Community Engagement and Corporate Affairs Alvin Cheng, Interim Senior Director, Performance Measurement and Information Management Chris Sulway, Senior Consultant, Performance Management Sue Robertson, Recorder
Guests: Joseph Mapa, CEO, Sinai Health System Marian Walsh, Associate CEO & Chief Transformation Officer, Sinai Health System Mr. Michael Dzura Marnie Weber, Executive Director of Strategic Developments, University Health Network Anne Babcock, President & CEO, WoodGreen Community Services	

Notice of the meeting having been properly given to each Board member and seven (7) Board members being present at the meeting, the Chair declared the meeting duly constituted for the transaction of business.

1. **Call to Order**

The Chair called the meeting to order at 4:00 p.m.

2. Welcome and Guide to Open Meetings of the Toronto Central Local Health Integration Network

The Chair welcomed the public to the open Board of Directors meeting.

The Chair invited the Board members and members of the Senior Management Team to introduce themselves.

The Chair outlined the process for stakeholders and community members to request a presentation to the board during regular meetings.

3. Approval of Agenda

The Chair invited comments from the Board regarding the meeting agenda. No changes were tabled.

That the Toronto Central LHIN Board approves the Agenda of the April 27, 2016 Board of Directors meeting as circulated.

4. Declaration(s) of Conflict(s)

No declaration(s) of conflict(s) were made.

5. TC LHIN Integration Review Report

The CEO noted that in 2015, the Board of Directors agreed that it would be beneficial for the TC LHIN to undertake a third party review of all the integrations to date. The aim of the review was to recommend a course of action to improve on the successes of the voluntary integration process as well as LHIN-led or facilitated integrations. The integration review report was provided in the meeting materials.

The CEO introduced Nello Del Rizzo, Senior Consultant. Nello Del Rizzo welcomed and introduced the integration review co-leads, Marnie Weber, Executive Director of Strategic Developments, University Health Network and Anne Babcock, President & CEO, WoodGreen Community Services, to present the report results and recommendations.

Marnie Weber and Anne Babcock reviewed the report and discussed the recommendations with the Board.

In response to a question raised, it was clarified that integration studies were consulted through this review process and while it can be challenging to evaluate the success of an integration, it was noted that the integration successes have common themes and there are usually other changes implemented through an integration that glean positive changes.

The following resolution was passed:

Motion

That the Board of Directors hereby accepts receipt of the report from the integration review, and directs staff to prepare a response for consideration by the Board of Directors.

The CEO noted that the response will be table at the next Board of Directors meeting in May 2016.

6. Report on Mt. Sinai/Bridgepoint Integration

The CEO noted that in late 2014, Mt. Sinai and Bridgepoint Active Healthcare integrated their organizations to an amalgamated hospital – Sinai Health System.

The hospital is participating in the post integration reporting process and the Board received their one-year report in the meeting materials. The report included a detailed status on integration commitments and performance indicators.

The CEO welcomed Mr. Joseph Mapa, CEO of Sinai Health System and Marian Walsh, Associate CEO and Chief Transformation Officer to present the highlights of their integration and the details of their one-year report.

Marian Walsh reviewed the hospital's year one progress on commitments, noting:

- Implemented one board and board committees
- Implemented an integrated, system-level leadership team and organizational structure
- All legal, regulatory and reporting requirements have been met
- Maintaining access to referral partners
- Integration savings in excess of \$1.5M achieved and patient access expanded through weekend admission as Bridgepoint site
- Patient and staff satisfaction maintained at both sites

Marian Walsh reviewed the progress on care transformation which included:

- System-wide hip fracture pathway
- Direct admission from ED to Bridgepoint
- Bridgepoint ECGs read by MSH cardiologists
- GIM & geriatrics coverage at Bridgepoint
- System alternate level of care team
- Integrated hospitalist program across sites
- System access and flow team launched
- 587 more onsite consults at Bridgepoint
- System-wide specialty phone consults

A Board member raised a question on the healthy aging patient example provided in the presentation. The example patient has multiple healthcare providers across multiple institutions that require different types of care. The question related to systems compatibility from a care perspective and how the systems integrate the patient's data. Marian Walsh noted that there are eHealth initiatives underway and Connecting GTA is also working on connecting systems.

The Chair thanked Mr. Mapa and Ms. Walsh for attending the meeting and presenting their year-one integration report.

7. Patient Story – Mr. Michael Dzura

The TC LHINs Strategic Plan is focused on working with providers, residents, patients, family members, clients and caregivers to build a local health care system that is coordinated, easy to

navigate and provides timely and equitable access to care. As the LHIN works to integrate the patient experience into its work, a number of initiatives are underway:

- Engagement/collaboration/evaluating
- Complaints process
- Citizen's Panel

To augment these initiatives, a patient was invited to the Board meeting to share his patient experience with the health system with the Board.

Tess Romain, Senior Director introduced and welcomed Mr. Michael Dzura to the meeting. Mr. Dzura joined the meeting to share his healthcare journey and experiences with the Board.

The Chair thanked Mr. Dzura for taking the time to attend the meeting.

8. Approval of February 24, 2016 Minutes

The Chair requested comments on the minutes.

The following resolution was passed:

UPON MOTION duly made, and unanimously carried, the Toronto Central LHIN Board of Directors approves the Minutes of the Board of Directors meeting held on February 24, 2016.

9. Strategic Plan – Year Two

The Board received the updated Strategic Plan 2015-2018 Year 2 report in the meeting materials. No issues or concerns were raised with the final document.

10. Board-governed Agency Attestation

The CEO noted that the Treasury Board Secretariat, Officer of the Provincial Controller Division introduced an annual Board-governed Agencies and Appointments Directive's Compliance Attestation process in March 2016. The LHIN has two areas of non-compliance that were incorporated into the exception report as required by the attestation. The two exceptions are reported to the Ministry and relate to insurance and the LHINs lease.

The CEO noted that the Board received an overview of the attestation requirements in the meeting materials. In response to a question raised, the CEO confirmed that the LHIN CEO and Senior Directors are accountable for compliance and the LHIN has internal controls in place. The CFO noted that a report on internal controls will be brought to the next Finance and Audit Committee meeting.

There being no issues raised, the following resolution was passed:

Motion

The Board of Directors hereby authorizes the Board Chair to execute the Toronto Central LHINs Board-governed Agency Attestation report, exception report and fraud awareness schedule to the Minister of Health and Long-Term Care.

11. Consent Agenda

CEO Report

The Board received the CEO report in the meeting materials. In response to a question raised, the CEO noted that the second meeting of the Citizen's Panel is scheduled for May and a report will be brought to the May Board meeting.

12. Chair's Report

No report tabled.

13. Governance and Nominations Committee Report

Carol Perry referred members to the Governance and Nominations Committee report provided in the meeting materials.

Human Resources Committee Terms of Reference

No questions were raised on the proposed amendments to the Human Resources Committee terms of reference.

Motion

That the Board of Directors hereby approves the updated and amended Terms of Reference for the Human Resources Committee.

Annual Governance Compliance Checklist

Carol Perry noted that the annual governance compliance checklist was included in the meeting materials for information. The Governance and Nominations committee is also looking at a self-audit questionnaire concept that would augment the governance policy checklist that is used annually. The Committee will report to the Board in September after their next meeting.

Board Orientation

Carol Perry noted that the Committee reviewed the board orientation program and asked Board members to provide any comments or suggested changes to the program.

14. Next Board Meeting

The next regularly scheduled Board of Directors meeting will be held on May 26, 2016, from 4:00 -7:00 p.m. in the Toronto Central LHIN Boardroom.

UPON MOTION duly made, and unanimously carried, the Toronto Central Local Health Integration Network Board of Directors meeting was moved into a closed session pursuant to s.9(5) of the Local Health Systems Integration Act, 2006 to:

- **Consider financial and other matters concerning personal or public interest and personnel matters.**

and that Board Members, along with Susan Fitzpatrick and Sue Robertson join the Board in the closed session.

14. Termination

The Board meeting was terminated by the Chair at 7:00 p.m.

Angela Ferrante, Chair