

LHIN and CCAC Transition Webinar:

Questions and Answers

Q: Will transition have any changes to patients and the care they are receiving.

A: Both organizations will be working together to make sure there is service continuity and no changes to services being received or care plans. Once we get beyond transition day, we will be working together to see what the benefits of these two organizations coming together will be and if there are any improvements that can be made to patient care.

Q. Will service provider organization come together under the sub-regions?

A: Sub-regions have been established as the focal points for population based planning, service alignment and integration, and performance improvement. Over the past year, the LHIN has worked to bring together Health Service Providers within each sub-region through Local Collaboratives to better understand local communities, plan collaboratively and improve outcomes together.

Service Providers have been engaged through the Toronto Central CCAC on this sub-region approach as key service delivery partners, and we will continue to this work in the weeks and months ahead as we expect SPOs will be active participants in our Local Collaboratives.

Q. What will be the governance structure for determining the role and placement of care coordinators?

A. The current model of care coordination will remain in place through transition of the CCAC to the LHIN. The Toronto Central CCAC has done a lot of work to align care coordinators with primary care over the last few years, and this work will continue through transition into an integrated organization.

Building on LHIN renewal as outlined in Patient First (2016) there is work underway at the provincial and local levels to examine the role and place of care coordination to improve efficiency, value, integration and patient transitions. We will continue to work with our providers, partners, clients and caregivers to inform planning moving forward.

Q. As an SPO what do I need to do to update my contract with the LHIN?

A. The contracts with the SPOs will transfer over to the LHIN under LHISIA and the LHIN will take on these agreements as they are. No changes will be necessary according to the legislation.

Q. Does the LHIN become a health information custodian because of the integration?

A. Yes. The access to health information by the LHIN staff will only be related to those who are involved in patient care activities which remain the same as it does today.