

STRATEGIC PLAN



EXECUTIVE SUMMARY

A LOOK AT TORONTO CENTRAL LHIN'S STRATEGIC PLAN

Toronto Central LHIN is taking a population health approach to improving the health of our city. This will involve working with our providers to continue building a world class health care system that will benefit all those receiving health care. This plan will also include strategies to divide the population into sub-groups (or sub-populations) so that we can better reach and more effectively serve all those who may need care. By moving to a population health approach for planning, we will be in a better position to fulfill our core commitment of serving everyone and serving them well.

As we seek to broaden our reach across and within communities, we will work to ensure that the individual experience of each patient is as seamless, respectful and meaningful as possible. Our efforts will focus on ensuring that system design and service delivery are responsive to the needs of patients and their families, and grounded in and informed by their perspectives. We will also prioritize timely access to quality care in the community, as close to home as is appropriate.

Without losing sight of Ontario's current fiscal reality, we are committed to making disciplined and purposeful decisions about our health care dollars. By making forward thinking investments and aligning funding to desired outcomes, we will work to ensure that the communities we serve can count on the health care system to meet their needs, even as they evolve over time.

Toronto Central LHIN's strategic plan will be guided by three overarching goals:

- A Healthier Toronto
- Positive Patient Experiences
- Innovation & System Sustainability

We have also adopted four strategic priorities that will guide our investments and activities to drive the reforms needed to achieve our goals:

- Designing Health Care for the Future
- Taking a Population Health Approach
- Transforming Primary Health and Community Care
- Achieving Excellence in Operations

Over the next four years, we will work in close collaboration with our local health service providers and the communities we serve with these goals and strategic priorities front of mind.

Toronto Central LHIN recognizes that in order to improve health and health outcomes, we must also partner with organizations that provide services to support the social determinants of health, such as housing and income. To broaden our reach, Toronto Central LHIN has partnered the City of Toronto to strengthen our planning and to better coordinate our shared work and responsibilities.

OUR STRATEGIC PLAN 2015-2018: YEAR 2



CRITICAL SUCCESS FACTORS

